

Zoho Creator - Plan Comparison

	FREE	STANDARD	PROFESSIONAL	ENTERPRISE
PRICING				
Billed Annually	-	undefined /user/month	undefined /user/month	undefined /user/month
Billed Monthly	-	undefined /user	undefined /user	undefined /user
Application and Data Management				
Applications	1	1	Unlimited	Unlimited
Building blocks - forms reports pages workflows	✓	✓	✓	✓
Multi-experience deployment - deploy apps in web/mobile/tablet	✓	✓	✓	✓
Mobile app customizations	✓	✓	✓	✓
Share applications with key stakeholders	-	✓	✓	✓
Branding and personalization	✓	✓	✓	✓
Basic fields	✓	✓	✓	✓
Advanced fields	-	✓	✓	✓
Custom AI models	-	20	100	100
Ready to use AI models	-	50	250	250
AI calls	-	200	1000	1000
Records	5000	25000 /user	100000 /user	250000 /user
Storage	250 MB	1 GB/user	3 GB/user	5 GB/user
App templates and marketplace	✓	✓	✓	✓
Data import and export	✓	✓	✓	✓
Record comments	-	✓	✓	✓
Email notification	50 /user/day	100 /user/day	250 /user/day	500 /user/day
App activity notifications	✓	✓	✓	✓
Publish components	-	10	25	50
Workflow Automation				
Workflow rules and actions	✓	✓	✓	✓
Deluge execution statements	5000	10000	20000	50000
Built-in approvals	✓	✓	✓	✓

Custom schedules	-	90 /user/month	300 /user/month	600 /user/month
Blueprints - stages & transitions	-	✓	✓	✓
Blueprint analytics	-	✓	✓	✓
Batch Block	-	10	50	125
Integrations				
Data sources	-	5	15	30
Custom connectors	-	5	10	20
Connections	-	10	50	100
Integration with all Zoho apps	-	✓	✓	✓
External calls (includes webhook and integration tasks)	-	100 /user/day	250 /user/day	500 /user/day
Portals				
Accept payments from your portal users	-	✓	✓	✓
Custom domain	-	add-on	add-on	✓
Rebranded mobile apps	-	add-on	add-on	✓
Private app store (Zoho MDM)	-	add-on	add-on	✓
Portal Permission sets	-	10 /app	50 /app	250 /app
Portal Users	-	Free upto 3 users. Additional users can be purchased as add-ons.		
Developer Tools				
Application IDE	✓	✓	✓	✓
Schema builder	✓	✓	✓	✓
Widgets	-	✓	✓	✓
Cloud functions	-	50 calls/user/day (Maximum 5000 calls/day)	100 calls/user/day (Maximum 10000 calls/day)	200 calls/user/day (Maximum 20000 calls/day)
Developer environments	-	✓	✓	✓
Activity logs	✓	✓	✓	✓
Developer API	250 /day	250 /user/day	500 /user/day	1000 /user/day
Custom API	100 /day	100 /user/day	250 /user/day	500 /user/day
Privacy Security and Governance				
Permission sets	-	10 /app	50 /app	250 /app
Roles	-	50 /app	200 /app	1000 /app
SAML based single sign-on	-	add-on	add-on	✓
Password policy	-	✓	✓	✓
Multi-factor authentication	-	✓	✓	✓
Domain authentication	-	1	3	5
Data encryption & PII/ePHI	-	✓	✓	✓
Audit trail	-	✓	✓	✓

Backup	-	✓	✓	✓
Sender email address	-	20	50	100
Active directory support	-	✓	✓	✓
Multi-lingual support	-	✓	✓	✓
Extended Capabilities				
Integration Flow (powered by Zoho Flow)	-	-	-	See below
BI and Analytics (powered by Zoho Analytics)	-	-	-	See below
Support				
Email support	✓	✓	✓	✓
Live chat	-	✓	✓	✓
Toll-free support	-	✓	✓	✓
Dedicated account manager	-	✓	✓	✓

Business Intelligence and Analytics

(Available only in Enterprise plan)

	ENTERPRISE
Essentials	
Records/Rows	1M + 100000 /user (Maximum of 50 million rows)
Reports & dashboards	Unlimited
75+ Visualization options	✓
Pre-built reports	✓
Workspaces	10
Viewers	-
Data Integration & Preparation	
Cloud drives	✓
Files & feeds	✓
Databases (cloud and onpremise)	-
Data warehouses & data lakes	-
Streaming dataset	-
Relational databases	-
Cloud databases	-
Import from email	✓
Business apps connectors	-
Import schedules	Unlimited
Data refresh rate	8/day

Multiple schedule for connection	✓
Rollback imported data	-
Data snapshots	✓
Query tables	50
Formula engine	✓
Advanced data preparation	-
Data pipeline	-
Business App Connectors	
Sales	-
Marketing	-
Finance	-
eCommerce	-
Project management	-
IT & help desk	-
Social media	-
HR & recruitment	-
DSML	-
Premium connectors	-
Zoho Creator	✓
AI Powered Advanced Analytics	
Predictive analytics	✓
What-if analysis	✓
Auto analysis	✓
Conversational analytics	✓
Zia insights	-
Cluster analysis	-
Anomaly detection	✓
Open AI integration	-
Data alerts	20
Collaboration	
Export visualization & dashboard	✓
Analytics portal	Add-on
Make public	✓
Private links	15
Schedule emails	20
Commenting	✓
Zoho Cliq integration	✓
Slack integration	✓
Data storytelling	Advanced
Large screen display	✓
Mobile apps	✓

Governance & Administration	
Data security & encryption	✓
Organization admins	✓
Workspace admins	✓
Custom roles	-
Groups	✓
Backup	✓
Data sync & audit history	✓
Access logs	✓
Activity logs	✓
Extensibility	
Logo rebranding	✓
Export as template	✓
Client SDKs	✓
Custom connectors	-
Zoho Flow integration	-
REST APIs for integration	✓
API units	20000 /day
DSML	
Code studio	-
AutoML	-

Integration Flow

(Available only in Enterprise plan)

	ENTERPRISE
Limits	
Tasks	600 + 200 /user /month
Flows	Unlimited
Polling frequency	5 mins
History	90 days
Cloud Integrations	
Base apps	✓
Webhook triggers	✓
URL triggers	✓
RSS triggers	✓
Email triggers	✓
Premium apps	✓

On-premises Integrations	
On-prem agent	✓
On-prem apps	✓
SQL databases	✓
Command line and script execution	✓
Logic and Utilities	
Multi-step flows	✓
Decision	✓
Error branch	✓
Custom functions	✓
Send email	✓
Delay	✓
Set variable	✓
Builder Experience	
Drag and drop	✓
Auto arrange	✓
Test and debug	✓
Undo and redo	✓
Drafts	✓
Data mapping	✓
Versions	✓
Troubleshooting	
History	✓
Support access	✓
Manual rerun	✓
Auto rerun	✓
Organization Compliance & Security	
Audit trail	✓
Connection sharing	✓
Folders	✓
Restore deleted flows	✓
Encryption at REST	✓
GDPR	✓
Multi-factor authentication	✓

Support plans

Here's a comparative chart of our four support tiers and the included services so that you can choose the best option for your business.

	BASIC	CLASSIC	PREMIUM	ENTERPRISE
SERVICES				
Knowledge base	✓	✓	✓	✓
Community forums	✓	✓	✓	✓
Email support	✓	✓	✓	✓
Customer portal	✓	✓	✓	✓
Live chat	-	10 hours x 5 days	24 hours x 5 days	24 hours x 7 days
Toll-free support	-	10 hours x 5 days	24 hours x 5 days	24 hours x 7 days
Remote assistance	-	-	✓	✓
Customer Success Manager	-	-	✓	✓
Technical Account Manager	-	-	-	✓
Product Training	-	-	-	✓
First Response Time	24 Hours	10 Hours	3 Hours	1 Hour
Cost	-	Free	20% of License fee	25% of License fee
ELIGIBILITY				
Based on Edition	Free edition	All paid editions	All paid editions	All paid editions
Based on Number of users	-	-	-	Min. 50 Users
Based on Subscription period	-	Annual or monthly	Annual or monthly	Annual