



Zoho Creator - Plan Comparison

	FREE GET STARTED	STANDARD START FREE TRIAL	PROFESSIONAL START FREE TRIAL	ENTERPRISE START FREE TRIAL
PRICING				
Billed Annually	-	undefined /user/month	undefined /user/month	undefined /user/month
Billed Monthly	-	undefined /user	undefined /user	undefined /user
Application and Data Management				
Applications	1	1	Unlimited	Unlimited
Building blocks - forms reports pages workflows	Yes	Yes	Yes	Yes
Multi-experience deployment - deploy apps in web/mobile/tablet	Yes	Yes	Yes	Yes
Mobile app customizations	Yes	Yes	Yes	Yes
Share applications with key stakeholders	-	Yes	Yes	Yes
Branding and personalization	Yes	Yes	Yes	Yes
Basic fields	Yes	Yes	Yes	Yes
Advanced fields	-	Yes	Yes	Yes
Custom AI models	-	20	100	100
Ready to use AI models	-	50	250	250
AI calls	-	200	1000	1000
Records	5000	25000 /user	100000 /user	250000 /user
Storage	250 MB	1 GB/user	3 GB/user	5 GB/user
App templates and marketplace	Yes	Yes	Yes	Yes
Data import and export	Yes	Yes	Yes	Yes
Record comments	-	Yes	Yes	Yes
Email notification	50 /user/day	100 /user/day	250 /user/day	500 /user/day
App activity notifications	Yes	Yes	Yes	Yes
Publish components	-	10	25	50
Workflow Automation				
Workflow rules and actions	Yes	Yes	Yes	Yes
Deluge execution statements	5000	10000	20000	50000
Built-in approvals	Yes	Yes	Yes	Yes

Custom schedules	-	90 /user/month	300 /user/month	600 /user/month
Blueprints - stages & transitions	-	Yes	Yes	Yes
Blueprint analytics	-	Yes	Yes	Yes
Integrations				
Data sources	-	5	15	30
Custom connectors	-	5	10	20
Connections	-	10	50	100
Integration with all Zoho apps	-	Yes	Yes	Yes
Integration with 650+ business apps	-	-	-	Yes
External calls (includes webhook and integration tasks)	-	100 /user/day	250 /user/day	500 /user/day
Business Intelligence and Analytics				
Data integration and preparation	-	-	-	Yes
Predictive analysis	-	-	-	Yes
What-if analysis	-	-	-	Yes
Conversational analysis	-	-	-	Yes
Portals (Customers/Vendors/Students)				
Accept payments from your portal users	-	Yes	Yes	Yes
Custom domain	-	add-on	add-on	Yes
Rebranded mobile apps	-	add-on	add-on	Yes
Private app store (Zoho MDM)	-	add-on	add-on	Yes
Portal Permission sets	-	10 /app	50 /app	250 /app
Privacy Security and Governance				
Permission sets	-	10 /app	50 /app	250 /app
Roles	-	50 /app	200 /app	1000 /app
SAML based single sign-on	-	add-on	add-on	Yes
Password policy	-	Yes	Yes	Yes
Multi-factor authentication	-	Yes	Yes	Yes
Domain authentication	-	1	3	5
Data encryption & PII/ePHI	-	Yes	Yes	Yes
Audit trail	-	Yes	Yes	Yes
Backup	-	Yes	Yes	Yes
Sender email address	-	20	50	100
Active directory support	-	Yes	Yes	Yes
Multi-lingual support	-	Yes	Yes	Yes
Developer Tools				
Application IDE	Yes	Yes	Yes	Yes

Schema builder	Yes	Yes	Yes	Yes
Widgets	-	Yes	Yes	Yes
Cloud functions	-	50 calls/user/day (Maximum 5000 calls/day)	100 calls/user/day (Maximum 10000 calls/day)	200 calls/user/day (Maximum 20000 calls/day)
Developer environments	-	Yes	Yes	Yes
Activity logs	Yes	Yes	Yes	Yes
Developer API	250 /day	250 /user/day	500 /user/day	1000 /user/day
Custom API	100 /day	100 /user/day	250 /user/day	500 /user/day
Support				
Email support	Yes	Yes	Yes	Yes
Live chat	-	Yes	Yes	Yes
Toll-free support	-	Yes	Yes	Yes
Dedicated account manager	-	Yes	Yes	Yes

Business Intelligence and Analytics

(Available only in Enterprise plan)

ESSENTIALS	ENTERPRISE
Records/Rows	1M + 100000 /user
Reports & Dashboards	Unlimited
75+ Visualization Options	Yes
Pre-built Reports	Yes
Workspaces	10
DATA INTEGRATION & PREPARATION	
Cloud Drives	Yes
Files & Feeds	Yes
Relational Databases	-
Cloud Databases	-
Import from Email	Yes
Business Apps Connectors	-
Import Schedules	Unlimited
Data Refresh Rate	Hourly
Data Snapshots	Yes
Query Tables	Unlimited
Formula Engine	Yes
Advanced Data Preparation	-
BUSINESS APP CONNECTORS	
ME ServiceDesk Plus	Yes
ME SupportCenter Plus	Yes
All Other Connectors	-

AUGMENTED ANALYTICS	
Predictive Analytics	Yes
What-if Analysis	Yes
Auto Analysis	Yes
Conversational Analytics	Yes
Zia Insights	-
Data Alerts	20
COLLABORATION	
Fine-grained access control	Yes
Analytics Portal	Add-on
Make Public	Yes
Private Links	15
Schedule Emails	20
Commenting	Yes
Data Storytelling	Advanced
Large Screen Display	Yes
Mobile Apps	Yes
GOVERNANCE & ADMINISTRATION	
All Governance & Administration Features	Yes
EXTENSIBILITY	
REST APIs for Integration	Yes
API Units	20000 /day
Logo Rebranding	Yes
Export as Template	Yes
5x Performance	-

Integration Flow

(Available only in Enterprise plan)

LIMITS	ENTERPRISE
No. of Flows	Unlimited
No. of tasks	600 + 200 /user /month
Polling frequency	5
History (Days)	90
FEATURES	
Base Apps	Yes
Premium Apps	Yes
Logic & Utilities	Yes
Custom Functions	Yes
Test and Debug	Yes

Versions	Yes
Manual Rerun	Yes
Auto Rerun	Yes
On Prem Agent and Apps	Yes
Email Trigger	Yes
RSS Feed Trigger	Yes
URL Poll Trigger	Yes

Support plans

Here's a comparative chart of our four support tiers and the included services so that you can choose the best option for your business.

	BASIC	CLASSIC	PREMIUM	ENTERPRISE
SERVICES				
Knowledge base	yes	yes	yes	yes
Community forums	yes	yes	yes	yes
Email support	yes	yes	yes	yes
Customer portal	yes	yes	yes	yes
Live chat	-	10 hours x 5 days	24 hours x 5 days	24 hours x 7 days
Toll-free support	-	10 hours x 5 days	24 hours x 5 days	24 hours x 7 days
Remote assistance	-	-	yes	yes
Customer Success Manager	-	-	yes	yes
Technical Account Manager	-	-	-	yes
Product Training	-	-	-	yes
First Response Time	24 Hours	10 Hours	3 Hours	1 Hour
Cost	-	Free	20% of License fee	25% of License fee
ELIGIBILITY				
Based on Edition	Free edition	All paid editions	All paid editions	All paid editions
Based on Number of users	-	-	-	Min. 50 Users
Based on Subscription period	-	Annual or monthly	Annual or monthly	Annual